



## **Frequently Asked Questions**

### **Where can I place the shower?**

The shower can be placed on any firm and level surface. This could include concrete, pavers, wood deck, ceramic tile, etc. It is not recommended to place the shower on the bare ground.

### **Do I need to anchor the shower in place?**

It depends on the setting. If there are strong winds then you may want to anchor with the included brackets. You could screw the floor section to the deck and then screw the shower to the floor in 4+ place.

### **How do I hook bring water to the shower?**

Install the Y-mixer hose to the two fittings on the back of the shower. A standard garden hose will then connect to the Y-mixer hose to create a single point of entry for the water. Simply turn on the faucet and your shower is ready to use.

### **What is involved in bringing hot water to the shower?**

Your plumber will install hot and cold-water lines from the source and plumb them to the rear of the shower using standard faucet hookups.

### **I live in a northern climate. What about freezing?**

If the water in the shower fittings freezes it will damage the shower. If there is fear of freezing it is best to drain the shower after using by removing the garden hose and turning the shower faucet open to let all water drain out.

### **Can I easily move the shower?**

Yes, two people can easily move the shower after it is assembled.

### **What is the warranty?**

One year on all parts that fail. Simply report the broken part to us and we will send a replacement. Natural weathering of wood is not covered.

### **Will the wood withstand the elements?**

Yes. The wood will turn gray over time due to the effects of UV, but this in no way damages the wood or performance of the shower.

**Can I stain the shower?**

Certainly. If you wish to have the shower retain its color or if you want to match the shower to some other wood around your home, simply use a UV inhibited stain of your choice.

**How is the shower shipped to me?**

The shower will ship to you via UPS in two boxes, one for the shower and another for the floor.

**Will the salt air affect my shower?**

No, the metal is all stainless steel and is designed to withstand all climates.

**I live in a windy area. How can I best secure the shower?**

Either with the angle braces that come with your shower or to the floor section that is screwed to the deck or permanent surface.